

I want to be able to use Relay anytime with anyone, be able to use any Relay provider, just like two hearing people can use any telephone company to make calls, and call each other regardless of who is their telephone product/service provider. Please require interoperability and compatibility across Relay providers.

Video and IM Relay have become invaluable tools for me. The traditional telephone (including TTY) being much slower is not as functionally equivalent as the Video Relay. The use of Relay has made my work much more effective and I have become more productive. However, the value of Relay is limited because not everyone has access to my Relay product/service. Please end exclusion of deaf and hard of hearing people from full access to telecommunications by requiring open interoperability and compatibility across Relay providers.

I do accept free Relay equipment and software from providers—not necessarily because I like a particular provider the most—but because it is free—and allows me to make calls I couldn't make before. While I appreciate the free equipment and software, I want to be able to make and receive Relay calls to any relay provider and from anybody without any restrictions from Relay providers.